



**Erbsen Computers t/a Young Tech Solutions**

**Banking Details:**

Young Tech Solutions

Nedbank

Account Number: 1288 046227

Branch: 128842

Branch Name: Eastern Gauteng

**Ref:** Hoerskool Elspark – Pupil Name, Surname & Grd

**Price:** R997.50 Inclusive of VAT



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**Order Form**

Name of learner:	
Name of School	
Name of Parent/Legal Guardian:	
Email Address:	
Cell Number:	
Work Number:	
Home Number:	

I wish to purchase  
the KENTON 7" ANDROID TABLET & Cover at R997.50 (inclusive of VAT)

\_\_\_\_\_  
SIGNED BY PARENT/LEGAL GUARDIAN

\_\_\_\_\_  
PRINT NAME

\_\_\_\_\_  
DATE

For Office use:

Serial Number:	
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## **EXCLUSIVE MANUFACTURER TWO YEAR LIMITED WARRANTY AND SERVICE INFORMATION**

In the unlikely event you experience any problems with your KENTON TABLET, please contact Young Tech Solutions. If the service representative is unable to solve the issue, he or she will provide instructions regarding how to have your KENTON TABLET serviced if it is under warranty.

The warranty applies to a KENTON TABLET purchased from Young Tech Solutions. The warranty applies only to this product that are new on the date of purchased from Young Tech Solutions. Please keep the original purchase invoice for future service request.

### **1 Year Limited Warranty**

Warranted for two (2) years from date of purchase. The warranty will not apply to or be valid under conditions including but not limited to the following:

1. The serial number of the Kenton tablet has been altered, cancelled, removed, or otherwise not valid as identified by Young Tech Solutions;
2. The product has been tampered with, repaired and/or modified by non-authorized personnel;
3. The product warranty seals have been broken or altered;
4. Is damaged by negligence, accident, abuse, unreasonable use, collision with an object, fire, flooding, dirt, windstorm, lightning, earthquake, exposure to weather conditions, theft, blown fuse, improper use of any electrical source or other external causes
5. There is damage from improper installation, improper connection, or use of parts and/or components not manufactured by our approved agents or sold by Young Tech Solutions;
7. There is damage from use outside of the operation or storage parameters or environment detailed in the User's Manual or reasonably acceptable for similar product usage models deemed industry standard best practices;
8. There is damage to or loss of any program, data or removable storage media, or if there are costs from recovering any program or data;
9. There is damage from third party software or from virus(es);
10. There is software loss or data loss that may occur during repair or replacement.
11. Support and costs involved to install or configure the product for any third party software application or hardware device, or network/wireless configuration.

### *Cracked screens*

Screen replacement: Estimated around R319.20 (inclusive)

Young Tech Solutions undertakes to supply a demo model whenever possible while the tablet is with the repairer.

PARENTS OR RESPONSIBLE ADULTS MUST ALWAYS CAREFULLY MONITOR A LEARNERS USES OF TABLET DEVICES FOR APPROPRIATE CONTENT.

Returning the Kenton tablet for repair:

When returning your product to Young Tech Solutions, you will need to observe the following:

- Back up any data, software, or other materials stored on the device. Usually, the tablet will be reformatted and reset to factory specs during the repair process, and the manufacturer is not liable for any data lost. Recovery and reinstallation of software programs and user data are not covered under this Limited Warranty. The contents of your product will be deleted and reformatted in the course of warranty service. Keep a copy and back-up all content on a separate device.
- It is recommends that the product be returned in its original packaging. The original packaging will provide better protection for your product during transit. Original packaging may not be returned once service is completed.
- Please do not send in anything but the product itself, please remove any accessories included (eg. SIM cards, tablet case, etc.)
- Once the tablet is returned to the learner, it is covered under the original warranty for the remainder of the term, or 90 days, whichever is longer.
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No change to the conditions of this Limited Warranty is valid unless it is made in writing and signed by an authorised Young Tech Solutions' representative.



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